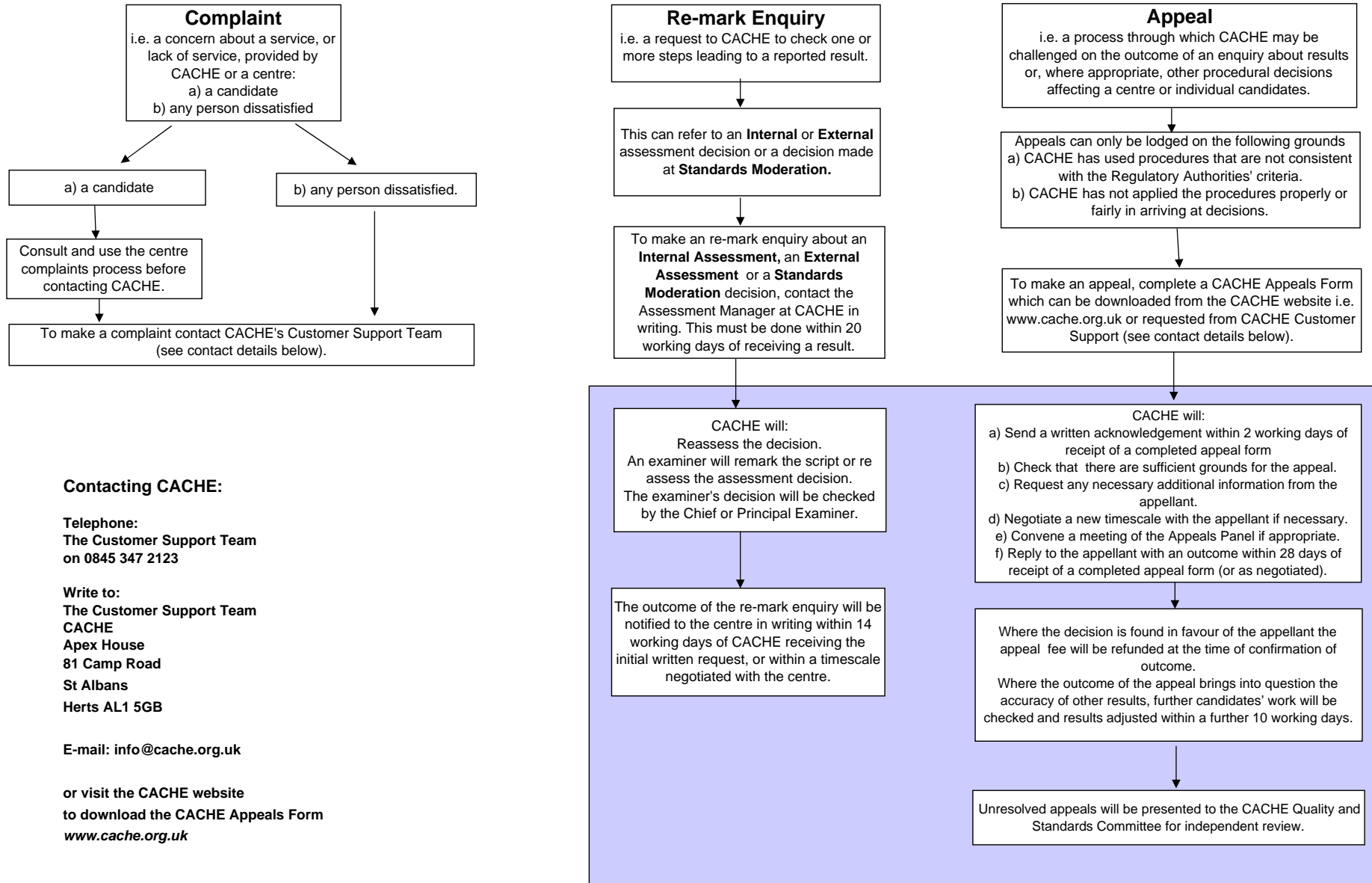


CACHE Complaints, Re-mark Enquiries and Appeals Flowchart



Contacting CACHE:

Telephone:
The Customer Support Team
on 0845 347 2123

Write to:
The Customer Support Team
CACHE
Apex House
81 Camp Road
St Albans
Herts AL1 5GB

E-mail: info@cache.org.uk

or visit the **CACHE website**
to download the **CACHE Appeals Form**
www.cache.org.uk

Current fees for re-mark enquiries and appeals can be found in the Fee's List. Please contact Customer Support to obtain a copy.